

General terms and conditions

The General Terms and Conditions of the Bregenzer Festspiele GmbH can be found at <https://bregenzerfestspiele.com/en/tickets/terms-and-conditions>. Commercial resellers are obligated to inform their customers about the General Terms and Conditions of the Bregenzer Festspiele GmbH as they are an integral part of the contract on the purchase of tickets. Non-compliance may result in the exclusion from participation in any event of the Bregenzer Festspiele GmbH without reimbursement.

Tickets for categories 1, 1plus, 2, Lounge and Premium

(„gültig für Seebühne + Festspielhaus / keine Rückerstattung“) are valid for the semi-staged version in the Festspielhaus | Großer Saal, if the performance is cancelled or plays for less than 90 minutes. These tickets are non-refundable. If a performance is cancelled and moved to the Festspielhaus | Großer Saal, category 1 and category 1plus seats are located in the stalls, Lounge and Premium seats as well as category 2 seats in the circle. Seats that are next to each other outside may not be next to each other in the Festspielhaus | Großer Saal because of the different seating plan.

Flexible Pricing

For selected performances, ticket prices and the price allocation of individual seats may be adjusted during the advance sales period based on demand, availability, and the time of booking. The ticket price displayed at the time of purchase applies. Tickets already purchased are not affected by subsequent changes to prices or seat categories.

Tickets for categories 3-8

(„gültig nur für die Seebühne“) are valid only for the performance on the Seebühne. If the performance is cancelled or plays for less than 60 minutes, the tickets are fully refunded. Alternatively, ticket holders can exchange their tickets for another date (subject to availability).

We will inform all ticket buyers whose e-mail is registered with us about the refund options by e-mail on the evening of the cancelled performances. Additionally, you can find the information on the homepage of our website.

Age limit

Children under the age of six are not allowed to attend any event of the Bregenzer Festspiele (proof of age required) except those specifically aimed at children. For more information on discounts please visit our website (www.bregenzerfestspiele.com).

Commercial Resale

Touting and reselling tickets (with or without extra charge) at the festival venue is prohibited. This encourages the black market and its horrendous prices. Non-compliance may result in the sales partner being admonished or partly or completely blocked from buying tickets. All costs incurred will be covered by the reseller and the order details will be passed on in the event of any inquiries from the authorities.

Data protection policy

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www.bregenzerfestspiele.com

Subject to change. Status: August 2026

Resale and distribution agreement 2027 for commercial resellers

Early bird discount

Commercial resellers who buy a minimum of 20 tickets per date and order for the Opera at the Lake, the Opera at the Festspielhaus and the orchestral concerts benefit from our early bird discount. The early bird discount does not apply to category 1plus, Festspiel-Lounge and Premium tickets and cannot be combined with other discounts. The regular price is printed on the ticket. Commercial resellers are advised to contact us in advance, if they want to benefit from the early bird discount!

Discount as of date of payment and receipt of payment:

- > until the end of January 2027 10,0 %
- > until the end of March 2027 7,5 %*
- > until the end of May 2027 5,0 %*

* Please note that the Early Bird discounts for March and May only apply if your ticket reservation can be extended in January.

Options on reservations

Due to the high demand on tickets by commercial resellers, we want to point out that the number of tickets requested must be based on the number of tickets bought in previous years. An increase in the number of tickets reserved is only possible to a limited extent. Please note that the reservation period is not linked to the dates of the early bird discount. Based on the demand and the availability of tickets, we may extend the reservation period for all the tickets that cannot be confirmed at the agreed date. Please be aware that the ticket reservation is automatically cancelled if you do not contact us in time. The Bregenzer Festspiele GmbH reserves the right to cancel reservations partly or in total as needed.

Methods of payment

Upon booking you receive an invoice via e-mail or by post. Payment may be made via bank transfer or credit card (VISA, Mastercard, American Express). If payment is not received on time the reservation is cancelled and all tickets go back on sale. The Bregenzer Festspiele GmbH does not accept any other forms of payment such as direct debit, PayPal or check.

Ticket return, commission

10% of the tickets bought (per performance) may be returned free of charge up until 30 days ahead of the performance (except tickets for the Festspiel-Lounge). The date of the postmark is used to determine if the return was dispatched before the deadline.

If a performance is sold out tickets can be returned on commission for resale - without guarantee. The service fee is 20 % of the ticket price. The reimbursement is based on the price printed on the ticket minus the respective discount. The decision on which distribution channels are used for resale is the sole responsibility of the Bregenzer Festspiele GmbH.

Changes in the cast or program and complaints regarding seat quality do not entitle to return or exchange tickets.

Discounts

Due to organizational reasons discounted tickets can only be booked by telephone at +43 5574 407 6 or directly at the Ticket Center. Discounted tickets are only valid in combination with the respective ID. The ID and the ticket must be provided upon entrance. If no ID can be provided, the ticket holder must pay the difference between the discounted and the full price. Different discounts cannot be combined. It is not possible to apply discounts after the tickets have been paid for.